AMENDMENTS TO THE CLAIMS:

The listing of claims will replace all prior versions, and listings of claims in the application:

LISTING OF CLAIMS:

1. (Currently amended) An informational system for a graphical user interface comprising:

a plurality of video objects, wherein each video object corresponds to ~~a~~ at least one of a plurality of faults of an operational system, and wherein each video object comprises a plurality of video segments;

a plurality of text objects, wherein each text object corresponds to ~~a~~ at least one of the plurality of faults of the operational system, and wherein each text object comprises a plurality of text steps;

a bi-directional linkage system wherein each of said video segments is linked to one of said text steps and each of said text steps is linked to one of said video segments;

a video window for displaying said video segments of a selected video object; and

a text window for displaying one or more of said text steps of a selected text object wherein said ~~video window displays~~ informational system is configured to utilize said bi-directional linkage system to display a linked video segment when a corresponding text step is selected ~~linked to a highlighted text step~~ in said text window, and display a linked text step when a corresponding video segment is selected ~~the highlighted text step in said text window is linked to said displayed video segment~~ in said video window.

2. (Currently amended) The system according to claim 1 further including a text number icon, wherein said icon is displayed in said video window and corresponds to said ~~highlighted~~ selected text step in said text window.

3. (Original) The system according to claim 1 further including a video control bar, wherein an operator may reposition said selected video object to a

desired video frame of a desired video segment, displayed in said video window, and wherein said text window automatically displays a highlighted text step linked to said desired video segment.

4. (Original) The system according to claim 1 further including a text selection means, wherein an operator may select a desired text step in said text window and wherein said desired text step becomes said highlighted text step, and wherein said video window automatically displays a video segment linked to said desired text step.

5. (Original) The system according to claim 1 wherein said bi-directional linkage system comprises video time objects, each time object including a table of video times for each of said video segments.

6. (Original) The system according to claim 1 wherein said bi-directional linkage system comprises tags interspersed within said video objects.

7. (Currently amended) A software program for a fault clearance system having a graphical user interface comprising:

a video program to select a video object from a plurality of video objects, wherein said selected video object corresponds to a respective fault of a system, and wherein said selected video object comprises a plurality of video segments;

a text program to select a text object from a plurality of text objects, wherein said selected text object corresponds to a respective fault of said system, and wherein each object comprises a plurality of text steps;

a bi-directional linkage program which links each of said video segments to one of said text steps and links each of said text steps to one of said video segments;

a video display program for displaying said video segments in a video window; and

a text display program for displaying one or more of said text steps in a text window wherein said ~~video window displays~~ software program is configured to display a linked video segment when a corresponding text step is selected ~~linked to a highlighted text step~~ in said text window, and

display a linked text step when a corresponding video segment is selected ~~the highlighted text step in said text window is linked to said displayed video segment~~ in said video window.

8. (Currently amended) The software program according to claim 7 further including a text number icon display program, wherein said icon is displayed in said video window and corresponds to said ~~highlighted~~ selected text step in said text window.

9. (Original) The software program according to claim 7 further including a video control bar program, wherein an operator may reposition said selected video object to a desired video frame of a desired video segment, displayed in said video window, and wherein said text window automatically displays a highlighted text step linked to said desired video segment.

10. (Currently amended) The software program according to claim 7 further including a text selection program, wherein an operator may select a desired text step in said text window and wherein said desired text step becomes ~~said~~ a highlighted text step, and wherein said video window automatically displays a video segment linked to said desired text step.

11. (Original) The fault clearance system according to claim 7 wherein said bi-directional linkage program is configured to utilize video time objects, each time object including a table of video times for each of said video segments.

12. (Original) The fault clearance system according to claim 7 wherein said bi-directional linkage program is configured to utilize tags interspersed within said video objects.

13. (Currently amended) A fault clearance method for a system having a graphical user interface comprising:

selecting a video object from a plurality of video objects, wherein said selected video object corresponds to a respective fault of a system, and wherein said selected video object comprises a plurality of video segments;

selecting a text object from a plurality of text objects, wherein said selected

text object corresponds to a respective fault of said system, and wherein each object comprises a plurality of text steps;

bi-directionally linking each of said video segments to one of said text steps;

displaying said video segments in a video window; and

displaying one or more of said text steps in a text window wherein said video window displays a bi-directionally linked video segment when a corresponding text step is selected ~~linked to a highlighted text step~~ in said text window, and said text window displays a bi-directionally linked text step when a corresponding video segment is selected ~~the highlighted text step in said text window is linked to said displayed video segment~~ in said video window.

14. (Currently amended) The fault clearance method according to claim 13 further including displaying a text number icon in said video window wherein said icon corresponds to said ~~highlighted~~ selected text step in said text window.

15. (Currently amended) The fault clearance method according to claim 13 further including repositioning said selected video object to a desired video frame of a ~~desired~~ selected video segment in said video window, and wherein said text window automatically displays a ~~highlighted~~ corresponding text step linked to said ~~desired~~ selected video segment.

16. (Currently amended) The fault clearance method according to claim 13 further including selecting a ~~desired~~ text step in said text window and wherein said ~~desired~~ selected text step becomes ~~said~~ a highlighted text step, and wherein said video window automatically displays a video segment linked to said ~~desired~~ selected text step.

17. (Currently amended) The fault clearance ~~system~~ method according to claim 13 wherein said bi-directional linking utilizes video time objects, each time object including a table of video times for each of said video segments.

18. (Currently amended) The fault clearance ~~system~~ method according to claim 13 wherein said bi-directional linking utilizes tags interspersed within said video objects.

19. (New) The system according to claim 1 wherein said operational system comprises a printing system.

20. (New) The system according to claim 1 wherein said operational system comprises a reprographic system.

21. (New) The system according to claim 3 wherein the system is configured to utilize the bi-directional linking system to automatically advance said desired video frame to succeeding frames and succeeding video segments and to automatically display a corresponding text step linked to each of the succeeding video segments.

22. (New) The system according to claim 4 wherein the system is configured to utilize the bi-directional linking system to automatically advance said selected text step to succeeding text steps and to automatically display a corresponding video segment linked to each of the succeeding text steps.